



232 Vance Rd. Suite 106
Valley Park, MO 63088
P: 636.391.3888
F: 636.391.7984
infiniteoptiksstl.com

Warranty & Cleaning Instructions

Warranty and Limited Remedy:

The Custom Infinite Optik product will be free from defects in material and manufacture for a period of three (3) years from the date of installation. Quality Glass Tinting Inc. MAKES NO WARRANTIES OR CONDITIONS, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING, CUSTOM, OR USAGE OF TRADE. User is responsible for determining whether the Infinite Optiks product is fit for a particular purpose and suitable for user's method of application.

If the Infinite Optiks product is proven to be defective within the warranty period stated above, your exclusive remedy and sole obligation shall be, at Quality Glass Tinting Inc., option, to replace or repair the Infinite Optiks product or refund the purchase price of the Infinite Optiks product. In no event shall Quality Glass Tinting Inc. be liable for the labor or installation costs of replacing the Infinite Optiks product. Infinite Optiks films can safely be applied to double insulated glass units with the exception of blackout films. Infinite Optiks Films can be cleaned with a mild soapy water solution and a soft cloth or paper towel.

Limitation of Remedies And Liability:

Except where prohibited by law, Quality Glass Tinting Inc. will not be liable for any loss or damage arising from the Infinite Optik product, whether direct, indirect, special, incidental, or consequential, regardless of the legal theory asserted, including contract, warranty, negligence, or strict liability.

The following are washing and maintenance instructions for your INFINITE OPTIKS Decorative Film. You should post these instructions where your employees and/or maintenance personnel can read them since failure to follow them will irrevocably void your warranty.

WASHING INSTRUCTIONS:

DO NOT WASH UNTIL THIRTY (30) DAYS AFTER INSTALLATION.

This will ensure proper care of the adhesive and edge seal used to bond the film to the glass surface. Use only a clean soft cloth or squeegee for drying the glass. DO NOT USE BRISTLE BRUSHES OR ANY OTHER MATERIAL THAT MIGHT SCRATCH THE SURFACE OF THE WINDOW. Some paper towels are coarse enough to scratch the Film. Repeated use of improper cleaning implements and/or solutions will damage the polish look of the Film. The Film should be washed using only a solution of one (1) ounce of non-abrasive hand-washing liquid soap to each quart of tap water. CAUTION! DO NOT USE AMMONIA OR VINEGAR OR ANY PRODUCTS CONTAINING AMMONIA OR VINEGAR TO CLEAN THE WINDOW.

GENERAL GUIDELINES:

DO NOT USE ANY ADHESIVE TAPES, LABELS, OR SIGNAGE ON THE SURFACES TO WHICH THE FILM HAS BEEN APPLIED.

Under reasonable weather conditions, film will dry flat, with no blisters, within 30 days, when viewed under normal viewing conditions. Normal viewing conditions are viewing treated windows from a distance of ten feet from the room side, at angles of up to 45 degrees, looking at a clear or uniformly overcast sky. Since a particle-free application is possible only under sterile conditions, there may be small amounts of dust or grit caught between the film and glass.

If adhesive is accidentally applied to the film, it can be removed by mixing 2 tablespoons of baking soda in a quart of water and wiped with a soft cloth, not paper towels. Please be advised that there may be a small amount of water left behind, particularly with the thicker films. Please be patient. Within approximately 60-90 days, this water will bake out. However, in the event that you see larger blisters forming within 24 hours after the installation, please call us immediately. These are air pockets or blisters that are caused by tension on the film and need to be pushed down immediately.